

Windows Installation guide for SysOrb Agent

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Installation prerequisites

Download the appropriate SysOrb Agent installation package from either the www.evalesco.com web- site, or the Evalesco FTP site at ftp.evalesco.com.

The filename of such a package should be sysorb-agent-3.6.0-4769.winxp-x86.ia32.msi. The "3.6.0" is the version of SysOrb, and the "4769" states the build number. The "winxp-x86.ia32" shows that the package is for 32 bit servers. For 64 bit servers it should be sysorb-agent-3.6.0-4769.win2003-amd64.amd64.msi.

If you are upgrading an existing SysOrb Agent installation from earlier than 3.6.0, the InstallShield Wizard will start by unin- stalling the existing SysOrb agent when you execute the installation package. Follow the dialog boxes onscreen to properly uninstall. If you have manually stopped the SysOrb Agent service before starting the uninstallation, it is important that you close the Services window. Then, simply execute the package again, and it will follow the described installation procedure.

Please note: You will not be required to reboot the installation machine due to either installation or uninstallation of the SysOrb Agent.

Installing the SysOrb Agent

Start by starting the installation program. Once it is uncompressed, you will be presented with the following screen:



Click Next to begin the installation.



🛃 S	ysOrb Agent 3.6.0 Setup		
Et	nd-User License Agreement Please read the following license agreement carefully	IALESCO	
End-User License Agreement for Evalesco(TM) Software Products and Upgrades 1. Parties to the Agreement / The Subject Matter of the Agreement 1.1 This is a non-exclusive, legally binding Evalesco End-User License Agreement (hereinafter referred to as "EULA") between Evalesco A/S, CVR/VAT no. DK10073618, Denmark (hereinafter referred to as "Evalesco"), and you (hereinafter referred to as "End-User" (either an individual or a legal entity)). By installing, copying, accessing, downloading or otherwise using the Products, you agree to be bound by the terms of this EULA.			
[I accept the terms in the License Agreement		
	Print Back Next	Cancel	

Read through the EULA, accept it and click Next.

🞼 SysOrb Agent 3.6.0 Setup
Destination Folder Click Next to install to the default folder or click Change to choose another.
Install SysOrb Agent 3.6.0 to:
C:\Program Files\SysOrb Agent\ Change
Back Next Cancel

Use Change if you wish to place the SysOrb Agent installation somewhere different than the default, and click Next when you are satisfied.



😸 SysOrb Agent 3.6.0 Setup	
Scan for SysOrb Servers Please choose if you wish to automatically scan for SysOrb Servers.	EVALESCO
 Automatically scan for SysOrb Servers 	
◯ Do not scan for SysOrb Servers	
Back	Cancel

🛃 SysOrb Agent 3.6.0 Setup		
Scan for SysOrb Servers Please choose if you wish to au	itomatically scan for SysOrb Servers.	EVALESCO
 Autor Do not Scanning I patient. 	ng for SysOrb Servers	
	<u>B</u> ack <u>N</u> ext	Cancel



🛃 SysOrb Agent 3.6.0 Setup	
Agent Configuration EV Please fill out the fields below. EV	ALESCO
Comma separated list of SysOrb Servers for the Agent to checkin to: 212.97.128.251	
Default SysOrb Server port: 3241	
SysOrb Agent name:	1
SysOrb Agent domain:	[
Test Connection	
<u>B</u> ack <u>N</u> ext	Cancel

This screen allows you to configure some basic settings for the SysOrb Agent:

Comma seperated list of SysOrb Servers for the Agent to checkin to:

Here you must specify the SysOrb Server that shall receive the information gathered by the Agent. That is either the DNS name or the IP-address of the machine running the SysOrb Server.

Default SysOrb Server port

Port 3241 is the IANA-registered port for SysOrb, so there should be little or no need to change this.

SysOrb Agent Name

This fields specifies what name the Agent will use when checking in to the SysOrb Server. Before you install the Agent, you should have created a Node on the SysOrb Server, for the agent. Use the same name in both places. It is common to use the DNS-name for the machine.

SysOrb Agent Domain

This field indicates where in the Domain hierarchy on SysOrb Server, this Agent is located (Domain here refers to a SysOrb domain, not to be confused with a DNS-domain name, or a Windows NT domain). For example if the hierarchy on the SysOrb Server is structured according to geographical locations, the domain could be "France.Paris.Servers". On the SysOrb Server, the Agent-node should be placed in the "Servers" sub-domain to "Paris", which is a sub-domain to "France". If you want the Agent to be placed in the "Root domain", then leave the field blank, or insert a "." (period). The Auto Configure will attempt to fill out the SysOrb Server list, and the Agent name automatically, by scanning for SysOrb Servers. The Test Connection will verify the settings, and report any problems.

When filled in properly, please click Next to continue.





The SysOrb Server can automatically upgrade the Agents that check in to it, to new versions, provided it has been allowed in the individual Agent's configuration. This feature allows for very easy maintenance of the entire SysOrb installation, without having to manually upgrade the SysOrb Agents.

Unless you have very specific reasons to not allow auto-upgrade, we recommend that you enable the feature.



Click Install to start the installation.



🛃 SysOrb Agent 3.6.0 Setup	
Installing SysOrb Agent 3.6.0	EVALESCO
Please wait while the Setup Wizard installs SysOrb Agent 3.6.0.	
Status:	
(**************************************	
Back Next	Cancel

The SysOrb Agent will now be installed.

🛃 SysOrb Agent 3.6.0 Setup		
SYSORB TM SERVER & NETWORK MONITORING SYSTEM	Completed the SysOrb Agent 3.6.0 Setup Wizard	
	Click the Finish button to exit the Setup Wizard.	
EVALESCO	Start the SysOrb agent configuration tool	
	<u>B</u> ack Einish Cancel	

Unless you need to further configure the SysOrb Agent, e.g. with CustomCheck scripts etc., just click Finish. The SysOrb Agent service will then be started and – provided the SysOrb Server is installed, configured and running - start to checkin to the SysOrb Server.